A smarter way to access every stay

Mobile room access with Google Wallet™ on Android



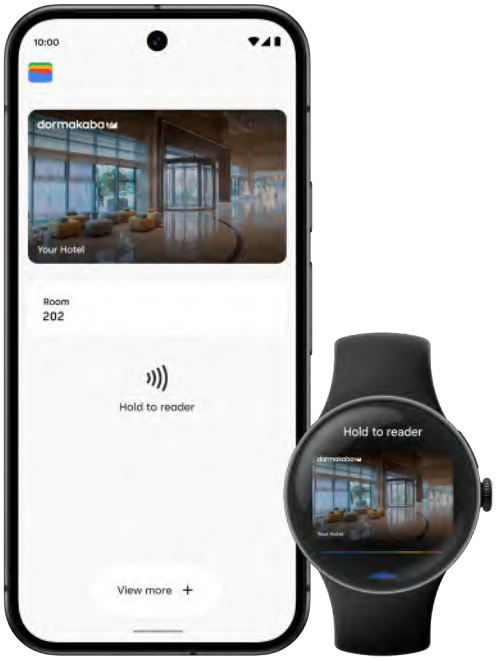
With dormakaba, hotels can:

- Help guests get to their room faster
- Reduce front desk interactions and simplify arrivals
- Improve operational efficiency for hotel staff
- Enhance convenience with secure mobile credentials
- Reduce the use of plastic keycards
- Support a modern, digital guest journey

Overview

By offering room credentials in Google Wallet™, hotels can provide secure mobile access directly through guests' Android devices, helping them get to their room faster while reducing front desk friction and supporting more efficient hotel operations.

Enable guests to securely store and use their room credential in Google Wallet, so you can deliver a mobile-first guest journey while reducing reliance on physical keycards.



Factsheet

A more connected guest journey

Room access in Google Wallet integrates seamlessly with compatible dormakaba mobile access solutions, making deployment straightforward for hotel operators and intuitive for guests.

Once a room credential has been issued, guests can securely store it in Google Wallet and use their Android device for access throughout their stay.

With secure room credentials stored directly on their Android device, guests can access their room and selected hotel amenities with a simple tap at compatible readers and locks. The experience is familiar, convenient and designed to fit naturally into today's mobile-first lifestyles.

By enabling secure digital credentials, hotels can reduce reliance on physical keycards, streamline guest access and support a more connected hospitality experience from arrival through checkout.



dormakaba mobile access solutions

Room access in Google Wallet

Guests can securely store their room credential in Google Wallet and access their room using their Android device.

Quick room access

Guests can access their room and selected hotel amenities with a simple tap at compatible readers and locks.

Built-in security

Google Wallet includes multiple layers of security and privacy protection to help safeguard credentials and personal information.

Automatic credential management

Room credentials can be activated at check-in and automatically deactivated at checkout.

Seamless guest experience

Help guests get to their room faster with secure mobile access, while reducing front desk interactions and simplifying the arrival process for staff.

Reduced plastic waste

Digital credentials help reduce dependency on physical keycards while supporting sustainability initiatives.

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Any questions? We would be happy to advise you.
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