

Ambiance™ Cloud

Hotel Access Management Software



Features:

- Manage your site(s) from anywhere
- Round-the-clock monitoring and system availability
- System backups and maintenance occur automatically
- Instantaneous system upgrades for always up-to-date software
- No need to maintain local servers
- Uses industry-leading Amazon Web Services

Ambiance Access Management Software is one of the most flexible and scalable access control solutions in the hospitality industry. Ambiance delivers the complete customer experience the hospitality industry demands by focusing on qualities that define the hotel experience: value, connectivity, mobility, scalability and ease of use.

Ambiance Cloud gives you more.

No on-site servers

Manage multiple hotel properties from one centralized location with Ambiance Cloud, eliminating the need for on-site property visits for expensive, time-consuming software and hardware updates. Because the software exists in the cloud, there is no need for technician visits or system maintenance on premises. The removal of physical servers or on-site backups reduces costs, saves premium space and gives property managers more flexibility.

Next-gen technology

Ambiance Cloud provides a fully connected digital access solution for hotel properties and staff with 24/7 control. It supports dormakaba's enhanced security credentials and other market-demand technologies such as Bluetooth® and digital wallet, making it easy for guests to access rooms and services. In addition, an extensive library of web services and APIs are available for third-party integrations.

Streamlined application

Guided workflows simplify property configuration, staff management, key issuance and guest registration. Configurable user permissions secure system access while providing immediate and convenient control of access points. Ambiance Cloud provides an efficient and user-friendly method to establish and manage multi-site property access.

Seamless integration

Siloed software makes for inefficient service and redundant operation. Ambiance Cloud streamlines access control management and integrates seamlessly into any hotel IT infrastructure, creating a simplified user experience. Freed from juggling incompatible software, hotel management can tend to other matters that directly impact the guest experience.

Easy migration

For those hotel owners already using Ambiance on prem, migration to the Ambiance Cloud is simple, while the consistent look and feel of the software makes the transition seamless. Guests and staff will hardly notice the transition thanks to the use of existing keys and templates. The process and operation is comfortable and familiar.



Always up to date

Focus on customers, not software updates. The automatic rollout of new releases means the access control system is continually updated. Ambiance Cloud takes care of timely updates, backups and server operations so hotel owners and managers can focus on their core business.

PMS Bridge

dormakaba has built in a PMS Bridge interface to provide enhanced connectivity for those properties using on prem PMS. The Bridge provides connectivity between the on prem PMS and Ambiance Cloud. The supported interfaces it utilizes include FIAS, Ambiance SOAP API and TCP/IP.

Additional benefits

Users of Ambiance Cloud will also benefit from these features:

- Secure and reliable. Ambiance Cloud is built on AWS for best-in class security and reliability.
- Predictable costs. With no need to invest in or maintain costly on prem servers, owners benefit from predictable annual costs.
- Compatible and user friendly. Ambiance Cloud is compatible with the latest access technologies such as RFID, mobile key and digital wallet, making hotel staff jobs easier and guest stays smoother.

Any questions? We would be happy to advise you.

Contact us at: 1 800 999 6213 | hospitalitysales.us@dormakaba.com