

Product Announcement

Hospitality and Multifamily Housing Solutions

We are committed to offering our customers and end-users the most innovative solutions. We consistently analyze and optimize our product portfolio to improve existing products, develop new solutions, and identify which products are nearing the end of their lifecycle.

With the introduction of our new Version 2 electronics suite in 2023, we are announcing the discontinuation of the Version 1 variants of our Quantum RFID, Quantum IV, and MT RFID products effective August 01, 2025.

- This discontinuation notice applies only to the Version 1 electronics. The physical hardware components (levers, escutcheons, locking mortises, etc.) are unchanged and will be used in the new version.
- Lower-cost upgrade kits are available to transition to our newest electronics platform.
- This electronics platform update does not negatively impact your Access Management system. Both Version 1 and Version 2 products can operate within the same ecosystem without issue
- This new platform is fully compatible with System 6000, Ambiance, and Community; however we strongly suggest any users of System 6000 reach out to our sales team to discuss our newer access management platforms.

Recommended Version 2 Transition Path

If you are interested in updating to the latest electronics platform, reach out to your sales team member, and ask them about our upgrade kits.

Replacement RFID Locking System

Lock	Full Lock Replacement	Upgrade	Compatible Access Management Systems
MT RFID (Version 1) Prefixes: MR1, PMR2, RMR	MT RFID (Version 2)	MT6 Upgrade Kit (MT6UK-M)	Ambiance Cloud, Ambiance, Community
Quantum IV (Version 1) Prefixes: QF1, QG1	Quantum IV (Version 2)	MT6 Upgrade Kit (MT6UK-F)	
Quantum RFID (Version 1) Prefixes: QM1, QA1, RQM	Quantum RFID (Version 2)	MT6 Upgrade Kit (MT6UK-Q)	

End Of Life

Customer and technical support for the original Version 1 MT and Quantum electronic locks currently in the marketplace will continue based on the following schedule:

Product Name	End of retrofit & new construction sales	End of complete lock replacement	End of lock repair	End of parts ordering	End of service plans
MT RFID (Version 1) Prefixes: MR1, PMR2, RMR	Aug 1, 2025	Aug 1, 2030*	Aug 1, 2030*	Aug 1, 2030*	Aug 1, 2030*
Quantum IV (Version 1) Prefixes: QF1, QG1					
Quantum RFID (Version 1) Prefixes: QM1, QA1, RQM					

*Subject to component availability

End of Support

dormakaba will continue to provide support for the affected products until August 01, 2030. After this date, the affected products will no longer be serviced unless specified within an active service agreement. New features will no longer be introduced into the MT or Quantum version 1 families.

Service Agreements

All customers with active service agreements will remain covered under the same terms & conditions until the service agreements expiration. If you have any questions regarding your agreement, please contact your service plan sales team or call 1-877-468-3555.

To discover our complete line of RFID Hotel locks, please visit dormakaba.us

To discover our complete line of RFID Multihousing locks, please visit dormakaba.us

For quoting request, please contact your local sales representative.

For Technical Support contact our support teams at 800-999-6213.

We thank you for your continued trust and we look forward to serving you for years to come.

Ryan Nye

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