



SmartLock App User's Guide

Using the dormakaba SmartLock app

Download and install the app



iOS Apple Store



Google Play

- Scan QR Code above to download the dormakaba app

Register your details into the app

Step 1

- Input first and last name where required
- Select your country code and input your mobile number
- Select the language from the list
- Read T&C and GDPR
- Tick the boxes



Step 2

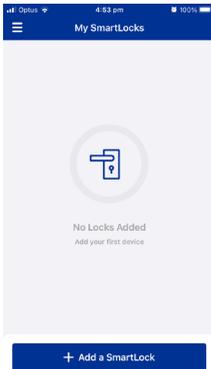
- Set a new Passcode or do it later as needed



Step 3

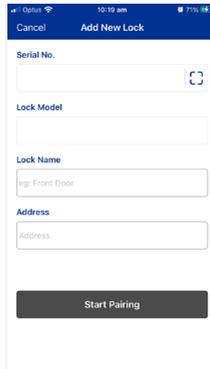
- Enable Touch ID for easy access or do it later as needed
“optional if the mobile device allows it”

Bind Devices



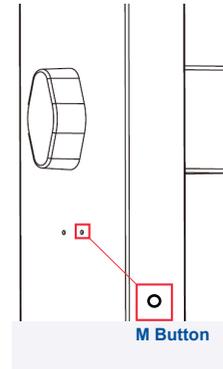
Step 1

- Click on "+ Add a SmartLock" button
- Click on the scanning icon "📷"
- Scan the lock QR code normally located on the back of the battery pack. The serial number and the lock model will be automatically entered
- Type the lock name and the address (optional)



Step 2

- Press on "Start Pairing"

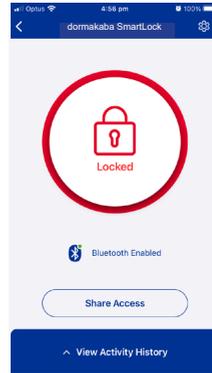


Step 3

- Press the "M" button on the back of the lock once the app requests it

Note: One app can be paired with maximum of 10 devices.

Device Management



Unlocking

- Click on the locked red symbol
- The dormakaba SmartLock will unlock

Locking

- Click on the unlocked green symbol
- The dormakaba SmartLock will lock



Refresh device information

- Drag down the page to synchronize the information on either the "My SmartLocks" or the lock pages (mobile bluetooth must be on)

SmartLock Information



- Click on the setting button “”
- View and modify the device name and the address
- View device QR code, alias list (users card/code), bind list (BLE users), capacity
- Click on “Current Time” (if needed) to update and synchronise it between mobile phone and SmartLock
- Check SmartLock details such as battery, model, FW version, device number and BLE version

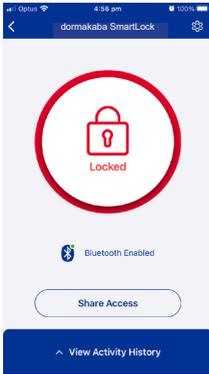
Unpair the Device



- Click on the setting button “”
- Once on the setting page, locate and click on the “Unbind this Device” button and confirm it

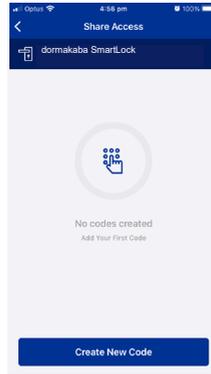
Note: The first mobile successfully bound with the smart lock is the administrator. Only the administrator has the right to synchronise the time and unbind other devices on the bind list.

Bluetooth Key Sharing



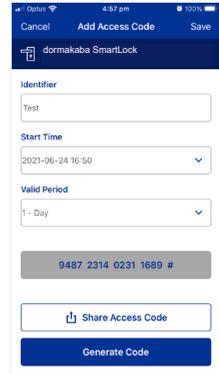
Step 1

- Press on “Share Access” button



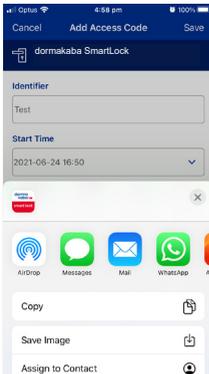
Step 2

- Press on “Create New Code”



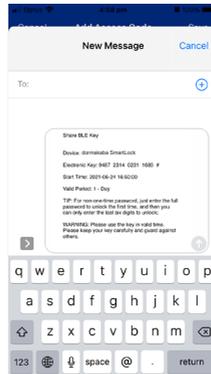
Step 3

- Type a name to identify the access shared on “Identifier”
- Select the start time
- Select the valid period
- Click on generate code
- Once a new 16 digits code shows up, click on “Share Access Code”



Step 1

- Select what TXT or SMS app to share the access code (WhatsApp, SMS, WeChat, email, etc)



Step 2

- The message will be pasted on the selected app
- Send it

Note: Only the administrator is equipped with “Bluetooth Key Sharing” on the management interface.

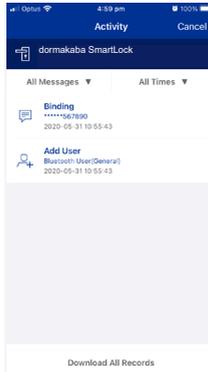
* The 16 digits code needs to be used the first time. After that only the last 6 digits followed by “ 1” can be used.

View Activity History



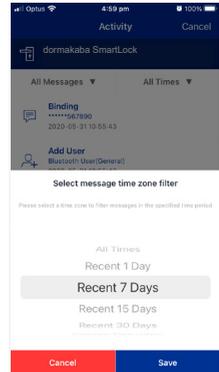
Step 1

- Click on “View Activity History” to view all the messages of the SmartLock operations collected last synchronisation



Step 2

- Click on “All Times” to see operation messages on a specific time period
- Synchronise usage: click on “Download All Records” to synchronise the SmartLock with the mobile app (BLE must be on)



Note: IOS Users can operate the app following above instructions, operation system is slightly different for Android users. The mobile app shall prevail in actual operation and menu.

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