

Product Notification Announcement

Discontinuation Notice: InSync

Product Information
Lodging Solutions
August 2022
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Announcement

dormakaba announces the retirement of the InSync electronic lock series due to global semiconductor shortages impacting our ability to acquire electronic components.

Effective immediately, this line of electronic locks will no longer be offered for retrofit or new construction projects.

Recommended Upgrade Path – Access Control System

In 2018, dormakaba launched the Saffire LX electronic lock range with Community, our newest Access Control Platform. The following conversion plan is designed to provide you with the latest multihousing hardware and software solutions.

Discontinued locking system		Replacement RFID locking system		
Lock	Access System	Lock	Upgrade	Access System
InSync D	SAMRF	Saffire LX-D	Complete lock	Community
InSync M	SAMRF	Saffire LX-M	Complete lock	Community
InSync I	SAMRF	Saffire LX-I	Complete lock	Community
InSync L	SAMRF	Saffire LX-L	Complete lock	Community
InSync CP	SAMRF	Saffire LX-P	Complete lock	Community
InSync RAC	SAMRF	RAC5	Complete Controller	Community

To discover our complete line of RFID locks, please visit [dormakaba.us](https://www.dormakaba.us).

For quoting request, please contact your local [sales representative](#).

LGS Product Management Contact

Kyle Smallwood
Senior Product Manager, Multihousing Locks & Hardware

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Support

Customer and technical support will continue to be provided for InSync electronic locks. Based on our earlier statement regarding component shortages, the end of complete lock replacement, lock repair, and parts ordering will be based on the availability of components.

Product Name	End of retrofit and new construction sales	End of complete lock replacement	End of lock repair	End of parts ordering
InSync D	Aug 8 th 2022	Subject to component availability		
InSync M				
InSync I				
InSync L				
InSync CP				
InSync RAC				

For repair or replacement of your existing systems, please contact your distributor or dormakaba sales representative.

We thank you for your continued trust and we look forward to serving you for years to come.

LGS Product Management Contact

Kyle Smallwood
Senior Product Manager, Multihousing Locks & Hardware