

Product Notification Announcement Discontinuation Notice: InSync CR

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Lodging Solutions
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dormakaba would like to remind customers that the InSync Common Reader (CR) was discontinued as of Sept 2019 and is therefore no longer offered for retrofit or new construction projects. We will continue to support replacement parts and add-ons until March 29th, 2024.

With the introduction of the InSync Remote Access Controller (RAC), dormakaba announced the retirement of its InSync CR.

InSync RAC offers seamless transition –

As a compliment to the InSync lock series, the RAC enables multihousing properties to prevent tampering and grant access to common area doors. RAC operates special remote access points, such as parking gates, perimeter entrances or any other opening that is equipped with electrified hardware.

Recommended Upgrade Path

If you currently use an InSync CR reader, we are pleased to announce the following upgrade and migration plan designed to provide you with a simple, seamless transition.

Discontinued Reader	Replacement Reader
InSync CR	InSync RAC

To discover our complete line of RFID locks, please visit dormakaba.us.

For quoting request, please contact your local [sales representative](#).

All customers with active service agreement will remain covered under the same terms & conditions until expiration. If you have any questions regarding your agreement, please contact your [service plan sales team](#) or call 1-800-999-2613.

LGS Product Management Contact

Melanie Greene
Senior Product Manager
T: +1 514 292-2032
melanie.greene@dormakaba.com

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Critical Dates

Customer and technical support for the InSync CR currently in the marketplace will continue based on the following schedule:

Product Name	End of retrofit and new construction sales	End of complete lock replacement	End of lock repair	End of parts ordering	End of service plans
InSync CR	September 1 st , 2019	September 1 st , 2019	March 29 th , 2024	March 29 th , 2024	March 29 th , 2024

End of Support

dormakaba will continue to provide support for the affected products until March 29th, 2024. After this date, the affected products will no longer be serviced.

We thank you for your continued trust and we look forward to serving you for years to come.

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