

Product Notification Announcement Discontinuation Notice: Quantum MCC / EMCC

Innovation is at the heart of our company, while providing you with the latest smart and secure access solutions is the foundation of our business. Our product portfolio is driven by market and technological trends based on the feedback from our customers.

With the introduction of the RAC5 Multi-floor Controller (MFC) device, that connects to your property network, we are announcing the discontinuation of our Quantum series Multi-Channel (MCC) and Expanded Multi-Channel (EMCC) controllers. These are being phased away and will no longer be offered for retrofit or new construction projects, as of the below specified timeline.

RAC5 Multi-floor Controller offers seamless transition

The new RAC5 MFC device can be connected to the property network and provides access control and secure stops for multiple floors, up to 64. It functions with the RAC5 Series RFID readers and dormakaba's access management software.



In addition to the core functionality of the Quantum MCC series, the RAC5 MFC also benefits from:

- Online functionality
- Remotely cancel credentials in real-time
- Remotely audit lock
- Remotely update firmware
- NFC Programming and Auditing
- Secure bootloader and TLS over ethernet for improved security

Recommended Upgrade Path

If you currently use a Quantum MCC or EMCC, we are pleased to announce the following upgrade and migration plan designed to provide you with a simple, seamless transition.

Discontinued System	Replacement System	
Discontinued	Upgrade	Access System
Quantum RFID Multi-Channel Controller	RAC5 Multi-floor Controller	Ambiance
Quantum RFID Expanded Multi-Channel Controller		
Quantum II Multi-Channel Controller		
Quantum II Expanded Multi-Channel Controller		
Quantum III Multi-Channel Controller		
Quantum III Expanded Multi-Channel Controller		
Quantum IV Multi-Channel Controller		
Quantum IV Expanded Multi-Channel Controller		

LGS Product Management Contact

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To learn more about the RAC5 MFC, please visit dormakaba.us.

For quoting requests, please contact your local [sales representative](#).

All customers with existing Quantum MCC and EMCC and an active service agreement will continue to be covered under the same terms & conditions until expiration. If you have any questions regarding your agreement, please contact your [service plan sales team](#) or call 1.800.999.6213.

Critical Dates

The Quantum MCC and EMCC will now enter the discontinuation process. Customer and technical support for the Quantum MCC and EMCC currently in the marketplace will continue based on the following schedule:

Product Name	End of retrofit and new construction sales	End of complete replacement	End of repair	End of parts ordering	End of service plans
Quantum series MCC EMCC	November 1 st 2022	November 1 st 2026	November 1 st 2026	November 1 st 2026	November 1 st 2026

End of Support

dormakaba will continue to provide support for the affected products until November 1, 2026. After this date, the affected products will no longer be serviced, requiring replacement by an alternative product.

We thank you for your continued trust and we look forward to serving you for years to come.

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