

# Cleaning electronic door locks

## Guidelines



### Materials

dormakaba lodging and multihousing electronic locks are manufactured using a combination of the following materials and surfaces:

- Chrome Plating
- Stainless Steel
- Physical Vapor Deposition (PVD)
- Plastic (Acrylic, Ultem and ABS)
- Paint and Lacquer
- Ink

Ensuring a pleasant guest experience includes a clean environment and properly operating door locks. Regular cleaning and maintenance of your dormakaba locks is essential to ensure long life and trouble-free operation. Please review the following information and guidance for proper cleaning and disinfecting.

### Important information

Before using any cleaning or disinfecting product, please take the following steps:

- Only use products that are recommended for the intended surfaces - particularly on plastic surfaces, especially when using alcohol-based cleaning agents
- Always visit the website of the cleaning product manufacturer for a list of specific properties or instruction guidelines
- Pay special attention to plastic surfaces with a gloss finish as these may be more susceptible to scratching or tarnishing
- We strongly recommend first testing any new product on a small surface and waiting for a period of 4 hours to ensure there is no detrimental effect

### Extreme conditions

For locks with Ocean Front finish, we also recommend regular cleaning and waxing.

- On a weekly basis, remove salt from the lock using a damp cloth. This is for area subject to salt mist.
- We recommend cleaning, polishing and waxing locks using a suitable polisher agent every 6 months and this should be adjusted according to the severity of the environment.

### Lock finish warranty

The standard warranty on the dormakaba lock includes the finish, subject to the conditions mentioned above being met.

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**Any questions? We would be happy to advise you.**

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